

Message: FW: Check Compatibility View

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From Kraft, Emily **Date** Friday, February 10, 2017 12:38 PM
To 'Carrie Hoelscher'
Cc

 **image003.jpg** (28 Kb HTML)

Hi Carrie,

For your users who are experiencing issues with the A2A forms refreshing mid-page, please have them check to see if they have the A2A system web address added to their compatibility view settings. Instructions on how to check are below. If they do not currently have it on the compatibility view list, please have them add it and let me know if it helps resolve any of their issues.

Thanks,

Emily Kraft

*Alternatives to Abortion Program Manager
Truman Building, Room 430
Jefferson City, MO 65102
Phone: (573) 522-0003*

From: Berhorst, Leslie
Sent: Friday, February 10, 2017 8:22 AM
To: Kraft, Emily
Subject: Check Compatibility View

These instructions may vary slightly, depending on what browser they use. This is for IE11.

1. Click the Tools menu and choose Compatibility View Settings.
2. Check to see if **mo.gov** is listed in the highlighted section below. If not, click the Add button and then Close.



Let me know if any of them already have compatibility view on, or if turning it on helps.

Thanks!
Leslie

